

Electric Bill Payment Assistance

Effective July 1, 2009, Community Action will no longer be providing direct financial assistance for City of Elkhorn Electric customers. Our Energy Assistance Program, funded with the portion of Commitment to Community dollars specifically set aside for income-qualifying individuals and families, will instead be incorporated into the state-wide assistance programs.

Starting October 1st, Electric Assistance appointments will be made through the Walworth County Human Services office at W4051 County Road NN, Elkhorn. Walworth County will administer both the Low-Income Home **Energy Assistance** Program (LIHEAP) and the Commitment to Community Electric Bill Payment Assistance Program (formerly administered by Community Action) by distributing available funds during each heating season (October 1 through May 15.)

The City chose to make this change in the hope that more funds will be available to help our customers and also to simplify the application process. Many customers who qualify for electric assistance also qualify for energy (heating) assistance. With this change, the customer need only apply once, at the LIHEAP office, and the information provided is used to distribute funds from both programs.

Qualified applicants must make an appointment by calling **(262) 741-3337** or toll free **(800) 365-1587** or TTY **(262) 742-3255** between October 1 and May 15. Funds are limited, so apply early while money is available.

To be eligible for assistance:

Eligibility depends on family size and income. Contact the LIHEAP office at (262) 741-3423 or Health and Human Services at (262) 741-3200 for further information about this program.