

# Cívic Connection

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. . . A message from your City

### CITY OF ELKHORN

P.O. Box 920 9 S. Broad Street Elkhorn, WI 53121

City Hall 723-2219 Public Works Dept. 723-2223 Parks & Rec. Dept. 741-5114 Utility Billing 723-2910 Electric Utility Dept. 723-3138 **Building Inspection** 741-5115 741-5124 Zoning 1-800-770-3927 Assessor Police Department 723-2210 Municipal Court 723-2340 Library 723-2678 Water Utility Dept. 723-2223 After Hours (Electric, Water, Sewer) 723-3229

#### Mayor: John T. Giese City Council Districts:

Emergency No.

One: Howie Reynolds Two: Gary Payson Three: Ronald Dunwiddie Scott McClory Four: Five: Charles Van Dyke Six: Julie Taylor

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Staff:

City Adm.: Sam Tapson City Clerk: Nancy Jacobson City Treasurer: Mary Hinske Public Works: Terry Weter Parks & Rec.: Jeff Simons Electric Utility: Art Schmitz Police Chief: Joel Christensen Fire Chief: Rod Smith Library Dir. Lynn Schofield-Dahl

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## City begins sidewalk improvement projects

Fall 2007 begins a major Citywide Sidewalk Improvement Program.

The Common Council directed staff to inspect sidewalks as to their condition and to determine the areas that are without sidewalks. The results of the inspection were two-fold. First, the Public Works Department identified what sidewalks need repairs and/or replacement. Second, the areas throughout the City that do not have sidewalks were mapped out for the Municipal Services Committee.

Common Council determined that repair and replacement was the top priority. As a result, approximately 27,300 square feet of sidewalk throughout the City is being replaced this fall. These areas of replacement sidewalks will not be assessed to property owners. In addition, 3,725 square feet of new sidewalk is being installed along Devendorf St. at Sunset Park.



Dept. of Public Works crewmen replace sidewalk at the corner of S. Jackson and Marshall Streets.

Municipal Services and Utilities Committee and Common Council will address new sidewalks based on consideration of the following issues: installation of sidewalks when streets are reconstructed; requirement of sidewalks in subdivision development agreements; and, installation of sidewalks where absent on main feeders to schools, public facilities and, where public safety is an issue.

### City budget preparations continue despite State's inaction on levy caps, shared revenue, DOT aids

Preparation of the 2008 Budget has been somewhat compromised due to the Legislature's failure to enact a state budget.

Without a state budget in place, such key issues as levy limits, state shared revenue payments, and transportation aids have been "unknown" throughout the City's budget development process. As a result of this situation, certain assumptions regarding these and other factors have been observed in the preparation of the annual budget. The absence of a state budget notwithstanding, the City has an obligation to deliver an annual budget to the community in a timely manner, and this continues to be the City's objective.

City staff has been working on the 2008 Budget since early July, and the document is in the

final stages of preparation. It is anticipated that the proposed budget will be presented to the Common Council on October 1.

A series of budget review sessions will be scheduled during the month of October, culminating with a public hearing in mid-November; the date of the hearing will be published in the Elkhorn Independent in late October.

## Letter from the Mayor . . . .

Fellow Citizens,

As we enter the fall season, we are finalizing the City's portion of the budget for the coming year. With a tight grip on things, I think we will produce a budget that will hold the line and continue to provide the services we currently have.

The City of Elkhorn has kept its portion of your taxes down with minimal increases. One thing we will be doing in the coming year is finally building our new Police Department on the south end of Tasch Park. Many hours have gone into site selection to meet both the needs of the department and the community. The Police Department has long outgrown its current quarters at the front of the City

Garage. The new building will house the Police Department and Municipal Court when completed.

As Walworth County has been growing, so has Elkhorn and its surrounding area. We have held two joint meetings with the City of Delavan and Town of Delavan. Without working together, it would be difficult to control the size, type and amount of development affecting us all. As your elected officials, we owe it to you not to allow things to happen that can be detrimental to our citizens. We are working on preliminary talks with the Town of Geneva to do the same. With good planning and an open line of communication between governmental bodies, we can work to control the future.

Mayor John T. Giese

## **Under Construction**

# Two park projects to reach completion by November 2007

The City of Elkhorn Parks & Recreation Department is finalizing its North Broad Street and Market Street projects for the 2007 season.

The North Broad Street Park is about to receive a face lift. The old playground equipment is being replaced with a newer ADA accessible playground structure and a two bay swing set.

The equipment will be designed for ages 2-5 years old. Next year the department intends to install two or three permanent park benches. The playground equipment installation will have a November 2007 completion date.

The Market Street Park playground, swing set and safety surfacing has been installed and is waiting for the rest of the project to be completed. A walking path around the park is slated to be completed in the fall. The grading and the seeding also will be completed this fall.

### **Utility lines update**

This fall, the City's efforts to convert the overhead lines to underground service continue to expand north from Second Avenue between Edgewood and Sunset Streets to Fifth Avenue.

The conversion will improve our service to customers in that area. Trees and fences have hampered our efforts to deliver reliable service our customers expect.

The Electric Utility Department is nearing completion of the area south of Second Avenue. The use of a new technology called directional boring minimizes the amount of open excavation needed. The Department has received a very positive response from the homeowners.

For more information you can reach the Electric Utility Department at 723-3138.

#### Street reconstruction

As 2007 closes, the City was able to make improvements on more City streets than planned due to lower costs than anticipated.

Randall Place was hindered by the heavy August rains, but is now well on its way toward completion. Underground utilities have been replaced, as well as most of the connecting portion of Franklin Street from Randall to Rockwell Streets. Road construction began Sept. 12 with the removal of all sidewalks, curbs and pavement. Installation of sidewalks began Sept. 19. Concrete pavement began Sept. 26 with curb and gutter being installed the week of Oct. 3. Restoration will follow. Completion, weather permitting, is set for the Nov. 9.

Underground utilities construction began Sept. 23 for **Rockwell Street.** Anticipated completion of Rockwell Street is Nov. 13. Curb and gutter is scheduled to begin Oct. 15 followed by sidewalks Oct. 29 and the final layer of asphalt being laid the week of Nov. 12.

# Elkhorn Police

#### CRIME PREVENTION TIP: Back to School Driving Safety

School is in session again and school buses are traveling our streets. This means drivers need to step up safety in and around school zones, crosswalks, bus stops and wherever children may be playing outside. Help make sure all children are safe going to and from school by using the following safety tips:

<u>Be familiar with school zones</u>. Get in the habit of noticing where school zones and crosswalks are on routes that you normally take. Accidents, including pedestrian accidents, are far more likely to occur on routes that drivers normally take.

<u>Stop for school bus lights</u>. Always stop for school buses with flashing red lights. Drivers approaching the bus must come to a full stop for the duration that the red lights are on.

<u>Obey crossing guards</u>. School crossing guards are valuable to the safety of our children. Remember that driving on major streets where crossing guards and crosswalks are observed is safer than taking "short-cut" side streets where children may be unattended.

<u>Anticipate the worst</u>. The speed and distance away of oncoming cars is more difficult for young children to judge. Always anticipate the chance that a small child may run in front of you by slowing down and preparing to brake.

<u>Be careful around parked vehicles</u>. Be especially careful in areas with parked vehicles on the side of the road. Children waiting to cross may be especially difficult to see behind parked sport-utility vehicles.

<u>Turn your headlights on.</u> Drive with headlights on in areas with children and pedestrians. The AAA says that the use of headlights can reduce pedestrian accidents by about 25 percent.

# City provides options for paying bills

The City offers several methods of paying utility and certain other City bills.

#### **Direct Payment options**

1) The Direct Payment Plan allows the customer to have their utility bill payment automatically deducted from their checking or savings account on the due date. A Debit Authorization Agreement is available at City Hall. Just ask at the front desk for a form.

The authority you give to charge your account will remain in effect until you notify the City in writing of your wish to cancel.



2)Many customers currently pay their utility bills electronically through their local banks.

When you pay by check, you authorize the City to process your payment electronically. Funds may be withdrawn from your account as soon as the same day we receive your payment. You would not receive your check back from your financial institution; however, the transaction will appear on your bank statement.

We do not "hold" checks that are post-dated.

#### Pay by Credit Card

The City accepts credit card (MasterCard, VISA, American Express, and Discover) payments

through Official Payment Corporation. The customer may charge their City bills and/or real estate taxes to their credit card by calling via telephone at 1-800-2PAY-TAX (1-800-272-9829) or on the internet at www.officialpayments.com directly to Official Payments Corp. Please include jurisdiction code 5869.

There is a nominal fee charged for this service. The City cannot accept credit card payments at the counter, check or cash only. The City continues to accept payments in person, via the drop box located at City Hall or through the mail.

Questions concerning your City bills, please call 723-2910.



# Brush Collection October Schedule

## Fall Clean-up time in the City

(includes description of neighborhood boundaries)

Week beginning Tuesday. October 2: Northeast neighborhood

North & East to the City boundaries including both sides of N. Wisconsin & E. Walworth St.

Week beginning Tuesday, October 9: Southeast neighborhood

South & East to the City boundaries including both sides of S. Wisconsin and south of E. Walworth St. Week beginning Tuesday, October 16: Southwest neighborhood

South & West to the City boundaries including both sides of W. Walworth and west of Wisconsin St. Week beginning Tuesday, October 23: Northwest neighborhood

North & West to the City boundaries including property within the boundary of W. Walworth and N. Wisconsin St.

#### November Schedule begins on Tuesday the week of:

Nov. 6: Northeast neighborhood

Nov. 13: Southeast neighborhood

Nov. 20: Southwest neighborhood

Nov. 27: Northwest neighborhood

### **Guidelines**

- \* Bring brush to the curbside by 7 a.m. Tuesday but no earlier than the Saturday before the scheduled pickup.
- \* Cut ends facing the direction that traffic is traveling on the street.
- \* Diameter—minimum of 3/4 inches to maximum of 6 inches.
- \* Length—minimum of 4 feet to a maximum of 12 feet.
- \* No vines, rakings and roots. These will be handled through the yard waste program. For Special Collections or if the crew has to return and chip the brush because it was not out by the prescribed time or if it goes beyond the homeowner's normal pruning and trimming, a charge will be applied. Call the Public Works office at 723-2223 for the charges or to schedule an appointment for a special brush collection.



## Fall Leaf Collection/Seasonal Burning

**The Fall Leaf Collection** begins Tuesday, October 16 and ends the week of November 27, 2006. The City's garbage/recycler, Veolia (formerly Onyx), is contracted to conduct the leaf collection. On alternating weeks, the City will be divided into two sections during the Fall Leaf Collection. The schedule is as follows:

East of Wisconsin Street: Beginning October 16 West of Wisconsin Street: Beginning October 23

Please rake leaves into the gutter no earlier than Saturday and no later than 7 a.m. on the scheduled day. Do not place them in bags or boxes. Veolia will pick up the leaves from the gutter. If you have any questions concerning Fall Leaf Collection call Veolia Waste Services at (800) 248-2373.

**Seasonal leaf burning is allowed between October 1 and November 30 without a permit.** Requirements are as follows:

- \* Burning shall occur on the resident's property at a minimum distance of 15 feet from any occupied dwelling.
- \* **Do not** burn on streets, sidewalks, terraces, or any other location within the public right-of-way.

# W. C.

### Yard Waste and Grass Clippings Drop-off Site

**Open through October 27** 

Saturdays from 10 a.m. to 2 p.m.

Wednesdays from 8 a.m. to 5 p.m.

At the City Garage, 12 E. First Avenue (Fenced in area adjacent to N. Washington Street)

- \* Leaves, vegetables, and grass clippings
- \* Yard/garden debris and brush—including clean, woody vegetative material no greater than 3 inches in diameter
- \* Stumps, roots or shrubs with intact rootballs are not yard waste.
- \* Containers must be:
- \* 30 gallon paper bags
- st Dry cardboard boxes not larger than 3 X 3 feet
- \* Tightly bundle tree limbs and branches no greater than 3 inches in diameter and 4 feet in length with twine (not wire or nylon)
- \* Plastic bags are prohibited.



## City Clerk's office prepares for 2008 Elections

Already the media is filled with news of candidates and possible candidates for President. The 2008 Elections are months away, but the City Clerk's office is busy making plans in an attempt to make the four elections run as smoothly as possible.

The City Clerk expects a large turnout for all but the Fall Partisan Primary. The 2008 elections are as follows:

Presidential Primary, February 19, 2008, at Recreation Center, Sunset Park

**Spring General Election**, April 1, 2008, at Recreation Center (County Board Supervisors will be affected by redistricting and downsizing - Elkhorn will have one Supervisor rather than three.)

Fall Partisan Primary, September 9, 2008 at Recreation Center

**Presidential Election**, November 4, 2008 at National **Guard Armory** 

The Clerk is working with the National Guard in preparing the Elkhorn Armory as the Polling Place for the Presidential Election, Tuesday, November 4. Due to the complexity of today's voting process, statewide voter registration and the availability of one handicap accessible voting machine, Elkhorn will continue to have one polling place. However, the Armory will provide a larger building to allow for a better flow of lines and areas designated for Election Day registration. All other elections will be held at the normal polling place, the Recreation Building.

"I have been working with my Election Inspectors in developing more efficient ways to move voters through voting process," City Clerk Nancy Jacobson said. "The

maximum allowed by State Statute of Election Inspectors will be used on Election Day along with a large number of people working registration and crowd control. Poll lists will be broken down to reduce the number of voters waiting in line. I cannot guarantee that there will not be lines, but it should make them smaller."

#### **REGISTER EARLY FOR 2008 ELECTIONS**

Residents are encouraged to register early for the 2008 election year.

"Early registration will definitely alleviate waiting in the registration line on Election Day." City Clerk Nancy Jacobson said. "You will eliminate having to fill out a registration form, providing residency information and then getting back into the line to vote."

Requirements for voter registration can be found at this site. Registration can be done any time at City Hall during office hours, Monday through Friday, 8 a.m. to 4:30 p.m. In addition to City Hall, Jacobson plans on scheduling registration days and/or evenings at the Matheson Memorial Library. These off-site registration times may include Town Clerks within the Elkhorn School District. Closer to the 2008 Election year, Jacobson hopes to hold registration at the Elkhorn Area High School for those students turning

If you have questions or comments, please feel free to contact the City Clerk by calling 723-2219 or go to www.cityofelkhorn.org/CityServices/CityClerk/ ElectionInfo.htm

## Permanent absentee is voting option for disabled

Some voters find it just too difficult to come to the polling place on Election Day. The State of Wisconsin Election Board allows for those who are confined to their homes or disabled in such a way that he or she can not come into the

#### Nomination papers for spring election

Anyone interested running for Mayor, Aldermanic Districts 3, 4 and 6 may begin seeking nominations December 1. Candidate papers will be available at the Clerk's office Nov. 27. Signed nomination papers must be filed with the Clerk by January 2, 2008.

\* polling place to apply for a permanent absentee ballot. Once a voter becomes a permanent absentee, ballots will be automatically sent to his or her home every election until the City Clerk is notified other-

If you know of a family member or neighbor who does not vote because of an inability to go to the polling place or to stand in line, please tell the voter about permanent absentee voting. You may pick up an absentee voter application at City Hall. If the person is not a registered voter, voter applications are also available. <del>^</del><del>\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*</del>

## Tax Bills will be mailed by mid-December

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#### LEAD DRINKING WATER AND YOU!

Published by
Elkhorn Water Department
P.O. Box 920
Elkhorn, WI 53121

Lead in our environment is a public health issue about which we should all be concerned.

Lead is a soft metal, which is now known to be harmful to human health if consumed or inhaled. Since lead accumulates in the body, its potential for harm depends upon the level of exposure from all sources. There are three potential sources for lead to accumulate in the body. The major source is from food, and lead is also inhaled from the air. The other potential source of lead is from your drinking water.

To protect the public's health, public drinking water supplies are governed by the Safe Drinking Water Act under which the United States Environmental Protection Agency sets water standards.

Although there is a high level of compliance with drinking water standards throughout the United States, there is still reason for some concern about certain contaminants, which may get into public drinking water supplies, including lead.

As your supplier of drinking water, this information piece has been prepared to help educate you on this issue.

The United States Environmental Protection Agency (EPA) sets drinking water standards and has determined that lead is a health concern at certain levels of exposure. There is currently a standard of 15 parts per billion.

Part of the purpose of this notice is to inform you of potential adverse health effects of lead. This is being done even though your water may not be in violation of the current standard.

The U.S. EPA and others are concerned about lead in drinking water. Too much lead in the human body can cause serious damage to the brain, the kidneys, the nervous system, and red blood cells. The greatest risk, even with short term exposure, is to young children and pregnant women.

Lead levels in your drinking water are likely to be highest:

If your home or water system has lead pipes, or If your home has copper pipes with lead solder, and

If the home is less than five years old, or If you have soft or acidic water, or If water sits in the pipes for several hours. Typically, if lead is present in drinking water, it enters after the water leaves the local water treatment plant. The most likely source for lead contamination is in the home or residence. The most common cause of lead entering drinking water is corrosion, a reaction between the water and the lead pipes or the lead-based solder.

When water stands in the pipes of a residence for several hours without use, there is a potential for lead to leach, or dissolve, into the water if a lead source is present. Soft water (water that makes soap suds easily) can be more corrosive and, therefore, have higher levels of dissolved lead. Some home water treatment devices may also make water more corrosive.

It was common practice in the Unites States through the early 1900s to use lead pipes for interior plumbing. Since the 1930s, copper pipe has been used for residential plumbing. Until 1986, however, lead-based solder was used widely to join copper pipes. Lead free solder and lead free materials are now required by federal law for use in new household plumbing and for plumbing repairs To find out if the plumbing in a residence contains lead, try scratching the pipe with a key or screwdriver. Lead is a soft metal and is dull gray in color. If lead pipes are present they will scratch easily and will be shiny when scratched.

Dissolved lead cannot be seen in water. Testing by a state approved laboratory is the only way to determine if drinking water has high levels of dissolved lead. Please contact your local utility or health department for the name of an approved laboratory. The lab will provide the correct procedures to be followed for a water test. The U.S. EPA estimates that a test should cost somewhere between \$20.00 and \$75.00.

It the drinking water is determined to have high levels of dissolved lead, or if there is an abiding suspicion of lead contamination because of the presence of soft water, lead pipes, lead solder, and other lead based plumbing materials, there are ways to minimize exposure.

One way is to "flush" each cold water faucet in a home when water stands more than a few hours. Flushing a cold water faucet means allowing the water to run until it gets as cold as it will get before each use. Normally this may take two or three minutes. Keep in mind that toilet and shower use or doing laundry with cold water will also move water

through the plumbing system, and this will reduce the amount of time needed to flush the cold water faucet from five (5) to thirty (30) seconds.

Another way is one of avoidance: do not cook with or consume water from the hot water faucet. Hot water dissolves lead more quickly than cold water. Especially avoid using hot tap water for making baby formula. If hot water is needed for cooking or oral consumption, draw water from the cold water tap and heat it on the stove.

If plumbing repairs or other plumbing work is done, make certain that only lead free solder and other lead free materials are used. This is now a federal law.

There are other actions which can be taken by household users to reduce the risk of lead in drinking water For additional information, contact your local utility, county or state health department or the U.S. EPA. The U.S. EPA Safe Drinking Water department has a toll free hotline dedicated to this subject—1-800-426-4791 and also has prepared a booklet on this issue.

This information has been approved by the U.S. EPA and meets EPA's lead public notice requirements under Section 1417 of the Safe Drinking Water Act Amendments of 1986.

#### **ELKHORN WATER DEPARTMENT**

The average lead content from forty sample points within the water system is 8.9 parts per billion. This is well below the Environmental Protection Agency's Safe Drinking Water standard of fifteen parts per billion. However, the tap water in your home may be higher if lead plumbing materials have been used in the house.

The Elkhorn Water Department has a continuous water treatment process and adjustments are made to maintain a PH (alkalinity value) level of the water delivered to your home to be minimally corrosive, which dissolves lead more slowly than corrosive water.

If additional information is required, contact: Elkhorn Water Department

P.O. Box 920

Elkhorn, WI 53121

Telephone: (262) 723-2223

# Important Information About Your Drinking Water Chlorine Levels in Drinking Water May Fluctuate

The City of Elkhorn water system is working to correct a problem that is causing a reduction of chlorine residual in parts of the water distribution system. Although this is not an emergency, as our customers, you have a right to know what you should expect, what you should do, and what we are doing to correct this situation.

Chlorine is routinely added at our wells and water treatment facilities as a normal treatment process. Chlorine reacts with many naturally occurring substances such as organic matter, nitrites, iron, manganese and ammonia. These substances combine with chlorine and can change the chlorine residual available within the water distribution system.

#### What should you expect?

During the next several months, chlorine levels may fluctuate. Because of changes in the chlorine feed rates, you may become more aware of the taste or odor of chlorine in your tap water.

#### What should I do?

You do not need to boil your water or take other corrective actions.

If someone is highly sensitive to chlorine, you may want to take some extra precautions with the water from your tap during the correction period. (If you are sensitive to chlorine, you may want to consult with your doctor.)

If your aquatic pets are sensitive to chlorine, you may want to take some extra precautions with the water from the tap during the correction period.

Place water for drinking in a pitcher or other appropriate container and place it in the refrigerator to reduce the otherwise noticeable chlorine taste or odor.

#### What is being done?

The City is working with a consulting engineer to determine the cause of the chlorine residual loss, and to determine what corrective actions are necessary.

As always, we are continuing to monitor your drinking water to insure that it is safe for your consumption and other use.

Similar notices will continue to be sent to our customers until the chlorine depletion problem is resolved.

For more information, please contact the City Administrator at (262) 723-2219.

#### CITY OF ELKHORN ELECTRIC RATES

#### Residential Service -- Rg-1

**Application:** This rate will be applied to residential single-phase customers for ordinary household purposes. Single-phase motors may not exceed 5 horsepower individual-rated capacity without utility permission.

#### **Monthly Customer Charge:**

Single-Phase: \$6.00 Three-Phase: \$12.00

Energy Charge: \$0.0661 per kilowatt-hour (kWh).

Plus: Power Cost Adjustment Clause (See PCAC Section) Minimum monthly bill: \$6.00 per month (customer charge)

**Prompt payment of bills:** A charge of no more than 1% per month will be added to bills not paid within 20 days from date of issuance. This late payment charge shall be applied to the total unpaid balance for utility service, including unpaid late payment charges. This charge is applicable to all customers. The utility customer may be given a written notice no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to the Wis. Adm. Code, section 113.

#### Residential Service -- Optional Time-of-Day

**Application:** This rate schedule is optional to all Rg-1, Residential Service customers. Customers that wish to be served on this rate schedule must apply to the utility for service. Once an optional customer begins service on this rate schedule, the customer shall remain on the rate for a minimum of one year. Any customer choosing to be served on this rate schedule waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule.

Once on this rate, the utility will review billing annually according to Wis. Admin. Code ch. PSC 113.

#### **Monthly Customer Charge:**

Three-Phase: \$12.00 Single-Phase: \$6.00

Energy Charge per kilowatt hour (kWh):

On-peak: \$0.1205 Off-peak: \$0.0405 Power Cost Adjustment Clause: Charge per all kWh varies monthly. (See PCAC section.)

#### **Pricing Periods:**

On-peak: 7:00 a.m. to 7:00 p.m. Monday through Friday, excluding holidays, specified below.

Off-peak: All times not specified as on-peak including all day Saturday and Sunday, and the following holidays: New year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, or the day nationally designated to be celebrated as such.

#### Prompt Payment of Bills: Same as Rg-1

Minimum monthly bill: The minimum monthly bill shall be the customer charge.

Moving Provision: If a customer moves within the utility's service territory, both the original and the new customer have the option to retain time-of-day billing or to transfer to the Residential Service rate, Rg-1, at no cost to the customer.

Joint Residential/Commercial Customers: A customer occupying a building or apartment for residential and commercial purposes jointly shall be billed on another rate which is determined based on the customer's load.

#### General Service -- Gs-1

**Application:** This rate will be applied to single and three-phase customers. This includes commercial, institutional, governmental, farm and other customers. The monthly Maximum Measured De-

#### Effective August 1, 2005

mand of customers served on this rate shall not exceed 75 kilowatts for three or more months in a consecutive 12-month period.

Gs-1 customers shall be transferred into the appropriate demand class as soon as the application conditions of that class have been

#### Rate:

Customer Charge: Single Phase: \$8.00 per month. Three Phase: \$12.00 per month.

Energy Charge: \$0.0724 per kilowatt-hour (kWh).

Plus: PCAC (See PCAC Section)

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge.

Prompt payment of bills. Same as Rg-1.

Farm Customer: Defined as a person or organization using electric service for the operation of an individual farm, or for residential use in living quarters on the farm occupied by persons principally engaged in the operation of the farm and by their families. A farm is a tract of land used to raise or produce agricultural and dairy products, for raising livestock, poultry, game, fur-bearing animals, or for floriculture, or similar purposes, and embracing not less than 3 acres; or, if small, where the principal income of the operator is derived therefrom. (Otherwise, the service used for residential purposes is classed as residential, and that used for commercial is classed as general service.)

**Determination of Maximum Measured Demand:** The Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kilowatt-hours in 15 consecutive minutes of greatest consumption of electricity during each month. Such Maximum Measured Demand shall be determined from readings of permanently installed meters or, at the option of the utility, by any standard methods or meters. Said demand meter shall be reset to zero when the meter is read each

#### Small Power Service -- Cp-1

**Application:** This rate will be applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 75 kilowatts (kW) per month for three or more months in a consecutive 12-month period unless the customer exceeds the application conditions of the large power time-of-day schedule.

Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 75 kW per month for 12 consecutive months. The utility shall offer a customer billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 75 kW per month. However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate

Customer Charge: \$10.00 per month

**Distribution Demand Charge:** \$0.50 per kW of distribution

**Demand Charge:** \$6.75 per kW of billed demand. Energy Charge: \$0.0475 per kilowatt-hour (kWh). Plus: PCAC (See PCAC section)

Prompt payment of bills: Same as Rg-1.

Minimum Monthly Bill: The minimum month bill shall be equal to the customer charge, plus the distribution demand charge.

**Discounts:** The monthly bill for service will be subject to the following discounts applied in the sequence listed below:

<u>Primary Metering Discount:</u> Customers metered on the primary side of the transformer shall be given a <u>2.00</u> percent discount on the monthly energy charge, distribution demand charge, and demand charge. The PCAC and the monthly customer charge will not be eligible for the primary metering discount.

<u>Transformer Ownership Discount:</u> Customers who own and maintain their own transformers or substations shall be given a credit of \$0.20 per kW of distribution demand.. Customer-owned substation equipment shall be operated and maintained by the customer. Support and substation equipment is subject to utility inspection and approval.

**Determination of Maximum Measured Demand:** The Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kilowatt-hours in 15 consecutive minutes of greatest consumption of electricity during each month. Such Maximum Measured Demand shall be determined from readings of permanently installed meters or, at the option of the utility, by any standard methods or meters. Said demand meter shall be reset to zero when the meter is read each month. The Billed Demand shall be the Maximum Measured Demand.

**Determination of Distribution Demand:** The Distribution Demand shall be the highest monthly Maximum Measured Demand occurring in the current month or preceding 11-month period.

#### **Large Power Service -- Cp-2**

**Application:** This rate will be applied to customers for all types of service, if their monthly Maximum Measured Demand is in excess of 200 kilowatts (kW) per month for three or more months in a consecutive 12-month period, but not greater than 1,000 kW per month for three or more months in a consecutive 12-month period.

Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 200 kW per month for 12 consecutive months. The utility shall offer a customer billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 200 kW per month However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule.

Customer Charge: \$40.00 per month

**Distribution Demand Charge:** \$1.00 per kW of distribution demand.

**Demand Charge:** \$7.00 per kW of on-peak billed demand. **Energy Charge:** per kilowatt hour (kWh)

On-peak: \$0.0500 Off-peak: \$0.0330

Plus: PCAC (See PCAC section)

**Minimum Monthly Bill:** The minimum monthly bill shall be equal to the customer charge, plus the customer demand charge.

**Prompt Payment of Bills:** Same as Rg-1.

**Determination of Maximum Measured Demand and On-peak Maximum Demand:** (See Small Power Cp-1)

#### **Pricing Periods:**

On-peak 8:00 a.m. to 10:00 p.m., Monday through Friday, excluding Holidays, specified below.

Off-peak: All times not specified as on-peak including all day Saturday and Sunday, and the following holidays; New Year's Day, Memorial Day, Independence Day, Labor Day. Thanksgiving Day, and Christmas Day; or the day nationally designated to be celebrated as such.

**Discounts:** See Small Power Service — Cp-1 for Discount Information

**Determination of Distribution Demand:** The Distribution Demand shall be the highest monthly Maximum Measured Demand occurring in the current month or preceding 11-month period.

**Determination of On-peak Billed Demand:** On-peak Billed Demand shall be determined each month by the following formula:

On-Peak - <u>On-Peak Maximum Measured Demand x 90%</u> Billed Demand Average Monthly Power Factor

The Average Power Factor is obtained by the following formula, where A = monthly use of kilowatt-hours and B = monthly use of lagging reactive kilovolt-ampere-hours as obtained from a reactive component meter. Any reactive component meter used shall be equipped with ratchets to prevent registration of leading Power Factor.

Average Monthly Power Factor 
$$=$$
 A  $A^2$  Plus  $B^2$ 

#### Industrial Power Time-of-Day Service -- Cp-3

**Application:** This rate will be applied to customers for all types of service, if their monthly Maximum Measured Demand is in excess of 1,000 kW per month for three or more months in a consecutive 12-month period.

Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 1000 kW per month for 12 consecutive months. The utility shall offer customers billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 1,000 kW per month However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule.

Customer Charge: \$40.00 per month

**Distribution Demand Charge:** \$1.00 per kW of distribution demand.

Demand Charge: \$8.00 per kW of on-peak billed demand.

Energy Charge per Kilowatt Hour (kWh):

On-peak: \$0.0480 Off-peak: \$0.033

**Power Adjustment Clause**: Charge per all kWh varies monthly. See schedule PCAC

Minimum Monthly Bill: The minimum monthly bill shall be equal to the customer charge, plus the customer demand charge.

**Prompt Payment of Bills:** Same as Rg-1.

**Determination of Maximum Measured Demand and On-Peak Maximum Demand:** (See Small Power Cp-1)

**Pricing Periods:** See Large Power Service — Cp2 for Pricing Periods

**Discounts:** See Small Power Service — Cp-1 for Discount Information

**Determination of Distribution Demand:** The Distribution Demand shall be the highest monthly Maximum Measured Demand occurring in the current month or preceding 11-month period.

**Determination of On-peak Billed Demand:** See Large Power Service for Determination of On-peak Billed Demand **Interruptible Rider** 

**Application:** This rider is available on a voluntary basis to customers served under Rate Schedule Cp-3 Industrial Power TOD Service with a minimum on-peak interruptible load of 200 kW or greater for at least 6 months during any 12-month period. All provisions of the Cp-3 Schedule shall apply to customers receiving service under this rider. Such customers will be referred to as "Interruptible Customers".

Customer Charge: \$50.00 per month.

**Rate:** The Interruptible Customer will receive a credit against its net bill for service under the Cp-3 Schedule at the rate that is consistent with the terms of the customer's contract.

Interruptible Demand Credit per kilowatt of Billed Interruptible Demand:

1-hour Notice Rate \$3.17 Instantaneous Rate \$3.93 Additional information available at City Hall.

#### Power Cost Adjustment Clause (PCAC)

All metered rates shall be subject to a positive or negative power cost adjustment charge equivalent to the amount by which the current cost of power (per kilowatt-hour of sales) is greater or lesser than the base cost or power purchased (per kilowatt-hour of sales).

The current cost per kilowatt-hour of energy billed is equal to the cost of power purchased for the most recent month, divided by the kilowatt-hours of energy sold. The monthly adjustment (rounded to the nearest one one-hundredth of a cent) is equal to the current cost less the base cost. The base cost of power (U) is \$0.0509 per kilowatt-hour.

Periodic changes shall be made to maintain the proper relative structure of the rates and to insure that power costs are being equitably recovered from the various rate classes. The company shall file a request with the Public Service Commission of Wisconsin within 30 days for changes in the rates to incorporate a portion of the power cost adjustment into the base rates, if after final wholesale rates have been authorized, the monthly adjustment (A) exceeds \$0.0150 per kilowatthour.

For purposes of calculating the power cost adjustment charge, the following formula shall be used:

$$A = \frac{C}{S} - U$$

 $\underline{\mathbf{A}}$  is the power cost adjustment rate in dollars per kilowatt-hour rounded to four decimal places applied on a per kilowatt-hour basis to all metered sales of electricity.

 $\underline{\mathbf{S}}$  is the total kilowatt-hours sold during the most recent month.

 $\underline{\underline{U}}$  is the base cost of power which equals the average cost of power purchased per kilowatt-hour of sales for the test year period. This figure remains constant in each subsequent monthly calculation at \$0.0509 per kilowatt-hour until otherwise changed by the Public Service Commission of Wisconsin.

 $\underline{\mathbf{C}}$  is the cost of power purchased in dollars in the most recent month. (net of wholesale interruptible credits) PLUS amounts credited to retail customers for interruptible service in the current month. Cost of power purchased for calculation of C are the monthly amounts which would be recorded in the following account of the Uniform System of Accounts:

Class A & B utilities: Account 555
Class C utilities: Account 545
Class D utilities: Account 540

#### **General Rules**

**Reconnection of a Seasonal Customer's Service:** Reconnection of a service for a seasonal customer who has been disconnected for less than one year shall be subject to the same reconnection charges outlined below. A seasonal customer shall also be charged for all minimum bills which would have been incurred had the customer not temporary disconnected service.

**Account Charge:** An account charge of \$10.00 shall be paid by each applicant for service whether for a new account or for a transfer of account. The purpose of this charge is to defray the cost incurred in clerical and bookkeeping activities, the turning on of service and/or meter reading required for each new account or transfer of account.

#### **Billing:**

**Regular** - Bills for service will be rendered monthly unless otherwise specified. The term "month" for billing purposes will be the period between any two consecutive readings of the meters by the utility, such readings to be taken as nearly as practicable every 30 days within the provisions of the Administrative Code PSC 113.15.

**Budget Payment Plan** - A budget payment plan, which is in accordance with Wis. Admin. Code ch. PSC 113, is available from the utility. The utility does not use a fixed budget year. The utility will calculate the monthly budgeted amount by spreading the estimated annual bill over eleven months, with the last month consisting of any end of year adjustments.

#### **Disconnection and Refusal of Service:**

**Reasons for disconnection:** Service may be disconnected or refused for any of the following reasons:

- 1. Failure to pay a delinquent account or failure to comply with the terms of a Deferred Payment Agreement.
- 2. Violation of the utility's rules and regulations pertaining to the use of service in a manner which interferes with the service of others or to the operation of nonstandard equipment, if the customer has first been notified and provided with reasonable opportunity to remedy the situation.
- 3. Failure to comply with deposit or guaranteed arrangements as specified in s. PSC 113.0402.
  - 4. Diversion of service around the meter.

**Deferred Payment Agreement:** The utility shall offer Deferred Payment Agreements to residential customers. The Deferred Payment Agreement shall provide that service will not be disconnected for the outstanding bill if the customer pays a stated reasonable amount of the outstanding bill and agrees to pay a stated reasonable portion of the remaining outstanding balance in installments until the bill is paid. In determining what amounts are "reasonable", the parties shall consider the following:

- a. Size of the delinquent account.
- b. Customer's ability to pay.
- c. Customer's payment history.
- d. Time that the debt has been outstanding.
- e. Reasons why the debt has been outstanding.
- Any other relevant factors concerning the circumstances of the customer.

**Reconnection Billing:** All customers whose service is disconnected in accordance with the disconnection rules as outlined in Wis. Adm. Code, Chapter PSC 113, shall be required to pay a reconnection charge. The charge shall be \$35.00 during regular office hours. After regular office hours the minimum reconnection charge of \$35.00 applies plus any overtime labor costs, not to exceed a total maximum charge of \$70.00.

**Insufficient Fund Charge:** A \$15.00 charge from the utility, plus any additional fees charges to the utility by the financial institution involved, will be applied to the customer's account when a check rendered for utility service is returned for insufficient funds. This charge may not be in addition to, but may be inclusive of, the water utility's insufficient fund charge when the check was for payment of both electric and water service.

Access to Customer's Premises. Authorized agents of the utility shall have access to customer's premises at all reasonable times for the purpose of reading meters, making repairs. making inspections, removing utility property, or for any other purpose incident to the service.

Complete rules on file at City Hall Offices, 9 S. Broad St, and the Elkhorn Electric Utility office at 400 Koopman Lane, Elkhorn.

## BILLS REMAIN DURING WINTER MORATORIUM

November 1 marks the day that the State of Wisconsin Winter Moratorium begins.

Annually, the date marks the time when electric utilities cannot disconnect customers due to outstanding balances on their accounts, where customer income is below specified levels. The State created the law to protect those who cannot pay their bills in full when temperatures may plummet.

Disconnections begin again after April 15. If customers continue to pay their light and water bills to the extent possible throughout the winter months, a large utility bill on April 16 could be avoided. The bill does not go away, it just accumulates with penalties.

REMEMBER, Elkhorn Electric Utility works with Community Action to assist customers with bill payments when financial difficulties exist.

Customers can apply on an annual basis from October 1 through September 30 of the following year for assistance through this program at (262) 728-8296.

Elkhorn Electric Utility can take non-paying customers who have the ability to pay to court. The court would require the customer to pay 3 times the balance at the time of judgment.

#### COMMITMENT TO THE COMMUNITY ANNUAL REPORT FISCAL YEAR 2006/2007

The City of Elkhorn Electric Department began collecting Public Benefits program fees as mandated by the State from its customers in October 2000. For the fiscal year (July 1, 2006 to June 30, 2007), the total Public Benefits fees collected were approximately \$72,100. This was spent on the following programs.

#### Low-income Customer Credit Program:

This program is intended to ease the energy burden facing our customers with limited financial resources. Customers may be eligible for the Customer Credit Program under which they can receive an account credit of up to \$175 of their annual electric costs. Customers may also qualify for an annual Crisis Assistance payment of up to \$200.

FUNDS PAID FOR CUSTOMERS = \$38,763

NO. OF CUSTOMERS SERVED = 247

AVERAGE SIZE CREDIT = \$156.93

#### **Energy Efficiency Programs:**

This program focuses on electrical savings. Eligible savings include compact fluorescent light bulb installation, refrigerator replacement, and domestic hot water heating measures where homes have electric hot water heat (water heater tank wrap, pipe insulation, low-flow showerheads, and faucet flow restrictors.)

FUNDS SPENT = \$12.517

NO. OF CUSTOMERS SERVED = 8

REFRIGERATORS REPLACED = 2

NO. OF DRYER VENTING REPLACEMENTS = 1 NO. OF INSTALLED CFL LIGHTBULBS = 240

NO. OF ELECTRIC TO N GAS POWER VENTED = 1 NO. OF REBATES TO UPGRADE AIR CONDITINING UNITS = 1

NO. OF INCENTIVES OFFERED TO HONOR F.O.E. REBATES = 2 ESTIMATED TOTAL KWH SAVED = 91,672.50 PER YEAR

Community Action, Inc., Delavan, has been contracted to administer the programs. Interested customers should call 728-8296 to inquire about assistance available.

Customers may make voluntary contributions to either or both of these worthwhile programs. Donations will be accepted at City Hall. These funds are available to Elkhorn Customers only.

#### MEDICAL ALERT WHEN THE LIGHTS GO OUT

If you use medical equipment that needs electricity to run, please let us know.

The City has a Critical Needs Response Plan that allows customers with critical needs to be notified of a power outage. A "Critical Care" customer is defined to be:

- A customer with specific medical conditions requiring uninterrupted electric service; or,
- •Elderly, disabled and/or home-bound customer who is at risk and requires uninterrupted electrical service to maintain their well-being.

The City will contact the customer or other designated contact person if there is an outage, with an estimate of how long the power is expected to be off in case other arrangements need to be considered for the customers well being.

A form is available at City Hall. Information needed includes name, address, phone number, medical equipment used, and another person to contact if the critical needs resident does not answer the phone. A letter from the doctor is required to be on file stating the patient's name, date of birth and the need for continuous electric service for the health and safety of that individual.



City of Elkhorn P.O. Box 920 9 S. Broad Street Elkhorn, WI 53121 PRE-SORT STD

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ELKHORN, WI

#### IMPORTANT CITY SERVICES INFORMATION ENCLOSED

#### MATHESON MEMORIAL LIBRARY SEES INCREASE IN USAGE AND CIRCULATION

Rumor has it that libraries are becoming obsolete. That is not the case in Elkhorn. The Matheson Memorial Library usage and circulation continues to grow at a fast rate. Another rumor is the belief that with the Internet one no longer needs the library. Again, that is not the case in Elkhorn.

A major increase has taken place in usage of public computers. Even with the addition of public computers, patrons have had to wait for an available computer. From January to June 2007, 8,898 Internet log-ins occurred. In all of 2006, 15,162 log-ins took place. At the rate of increase that took place in the first half of 2007, the projected total is 17,769.

In addition to computer use, circulation has been on the upswing ever since the City opened the doors of the



new library. Circulation in 2004 was 113,413. It is projected that items circulated in 2007 will be at 147,582, considerably

higher than the 133,608 items circulated in 2006. The top users are City of Elkhorn residents at 48.40%. The towns of Sugar Creek (13.14%), La Grange (7.32%); Lafayette (5.14%); Geneva (4.05%); Delavan (2.37%); and, other communities outside of Walworth County and the City of Delavan (16.91%) make up the other 51.60%.

Programs for adults and children have increased, even with the reduction of the Youth Services Librarian and Adult Services Librarian to parttime. As of June 2007 there were 96 programs with 1,193 children and their caretakers attending. In 2006, there were 90 programs with 1,704 total; however, the library was without a Youth Services Librarian. Programs from January to June 2007 for adults were at 30, with 156 in attendance. The Summer Reading registration was 269, which over doubled those participating in 2006.

With the high numbers of youth involved in library programs, the 2008 budget proposes a return of a full-time Youth Services Librarian.

The Library continues to seek monetary donations to enhance its programs and lessen the construction debt. Individual and corporate donors are welcome. If interested in donating or learning about the library's needs, call the library at (262) 723-2678.